**DHN 105**

 **First Semester DHN**

**Examination Aug/Sep-2015**

 **Communication & Soft Skill**

**Time:-3Hours Max. Marks: - 80**

**SECTION-A**

**Answer any five questions. (6\*5)**

1. What do you understand by communicating with Facial Expressions and Gestures?
2. Define Negative Interactions.
3. Write a brief note on the Arena and the Blind Spot.
4. Enlist the features of interpersonal communication.
5. Comment on group communication and public communication.
6. Briefly write about interpersonal styles.
7. Define Oral Communication.

**SECTION-B**

**Answer any two questions. (10\*2)**

1. What is Active Listening? What are the reasons that why we don’t listen better?
2. Write a detail note on Communication and the Communication Process.
3. Explain how interpersonal skills can be improved.

**SECTION-C**

**Answer any two questions. (15\*2)**

1. Describe the concept of Conversational Sequence.
2. Describe the various barriers to Effective Communication.
3. Discuss various types of Feedback.